

2-hour Free Parking Offer Terms and Conditions:

1. Customers must present their original same-day, a maximum of two merchant receipts at Festival Walk transaction receipt(s) and corresponding designated electronic payment receipt(s) (the "Eligible Transaction Documents") with spending of HK\$200 (applicable from Monday to Thursday, excluding public holidays) or HK\$500 (applicable from Friday to Sunday and public holidays) or above for 2-hour free parking.
2. All parking offer must be redeemed within at LG2 Concierge between 11 am and 11 pm or customers can do self-service free parking redemption via contactless parking on the Festival Walk app at any time.
3. Customers are required to present a maximum of two machine-printed original same-day transaction receipts and designated electronic payment receipts (the "Eligible Transaction Documents") from Festival Walk outlets. Customers who only present transaction receipts (or designated electronic payment receipts) will not be accepted. For mobile payment, customers are required to log in to the mobile payment app and show the transaction(s) (screenshot is not accepted) for verification.
4. Designated electronic payment methods only include credit card, debit card, EPS, UnionPay, Octopus, Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap&Go, TNGWallet, UnionPay app and WeChat Pay or other stored value facilities under the regulatory supervision of "Payment Systems and Stored Value Facilities Ordinance" (Cap.584) (the "Designated Electronic Payment Method"). Other payment methods (including but not limited to cash, cheque or cash vouchers/coupons/gift certificates/gift cards/stored-value cards/any kind of electronic cards from Festival Walk or its tenants) are not eligible for redemption under any circumstances.
5. Receipts from 7-Eleven, SF Express, purchase of Festival Walk Gift Card, mobile shopping apps, online/mobile food delivery apps, internet purchases, mail orders, phone orders, car shows, exhibitions, roadshows, charity donations, bank transactions, insurance, investment, finance services, telecommunication services, membership fees, medical centre, office tenants' transactions, exchanges/refunds, split transactions, bill payments, Octopus re-loads and receipts that have already been used to redeem car park offers from Festival Walk tenants will not be accepted.
6. If the customer presents an eligible receipt for an installment payment or for an amount used to pay a partial sum/deposit, only the amount that has been fully paid can be counted toward the total spending amount of the day.
7. Customer Service Officer will stamp on the observe side all Eligible Transaction Document presented for Parking Offer redemption and the receipts with stamps cannot be used for a refund at the relevant tenants' outlets. FW2011 reserves the right to photocopy Eligible Transaction Documents for verification.
8. Should the customer wish to get a refund from a receipt that has been redeemed for the Parking Offer, the customer must first settle the relevant parking fee to Festival Walk (2011) Limited ("FW2011") at LG2 Concierge.
9. Each set of Eligible Transaction Documents can only be redeemed by one private car once.
10. The Parking Offer cannot be exchanged or redeemed for cash.
11. Each private car is eligible to redeem the Parking Offer once only per day and each car can enjoy a maximum of 6 hours of free parking per day. The Parking Offer will be applied on the first hour of parking.
12. LG2 Concierge provides free parking registration only. The parking fee will be counted upon vehicle exiting from the carpark. No refund will be given if you make the payment before registering fee parking privileges or after exiting from the car park.
13. For every additional hour parked beyond the promotion period, the regular hourly rate of HK\$24 (Mondays to Thursdays) / HK\$26 (Fridays to Sundays and Public Holidays) will apply.

14. All Parking Offer cannot be used at the same time. (Except for member bonus points redemption or Elite Member Exclusive).
15. Details of promotional offers are subject to change or cancellation without prior notice.
16. Car Park Terms and Conditions apply.
17. Staff of FW2011 and Festival Walk tenants are not eligible to participate in this promotion.
18. In case of any disputes, FW2011's decision shall be final.